



COVID-19 Information Update

With the Government announcing the Auckland region to move to Level 3 and the rest of New Zealand will transition to Level 2 at mid-day of 12 August, we would like to take this opportunity to remind our customers that our courier partner 'PBT' will operate again with contact less delivery.

With the absolute need for couriers to put urgent supplies to the community first, the priority will be lower on liquor products, this means we cannot offer a guaranteed delivery timeframe. All orders will be fulfilled by courier, using social distancing and contactless delivery practices.

It's a difficult phase for everyone, but please enjoy our products responsibly and ensure that you are following the Level 3 guidelines of the NZ government.

What is Contactless Delivery?

With everyone's safety in mind, when delivering your order, the courier will knock first, step back at least two metres from the door (or whatever distance is safe) and wait for you to answer. At that point the delivery team shall ask for your name to confirm the order. Social distancing is the strategy behind this procedure.

You, or someone over 18 years of age must be present to accept the order. We cannot and will not deliver to anyone under the age of 18. If you look to be under 25, you may be asked to provide ID.

Are there any limits?

Yes, there are limits on Spirits & Liqueurs. You are only able to order 3 bottles of spirits per transaction and each bottle can hold a maximum of 1.125L.

How long does delivery take?

We aim to get orders to you ASAP although we can't guarantee a delivery timeframe while at COVID-19 Alert Level 3. However, allow us 'one-week' for delivery, as we are working with skeleton staff.

Where do you ship to?

We ship anywhere within NZ from our North & South Island Warehouses. If you are rural, please allow extra time for your orders. Please also note, if stock isn't available, it may also take longer for the delivery. We shall notify the same to you via email if there is any further delay in dispatching your order over the mentioned period of 'one-week'.

What Pricing is shown?

All prices are in NZD and includes GST.

Who can I contact if I have any other questions or feedback about this website?
For questions or feedback please do write to us on- sales@topshelfliquor.co.nz.